

## **TNC Questions for Insurers**

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### Questions helpful in Application:

- Do you participate in any Rideshare program (ex: Uber, Lyft, etc.)?
- Have any vehicle(s) listed on this policy been used in a Rideshare program by you and/or any other listed operator?
  - Yes: Currently using (Start Date \_\_\_\_\_)
  - Yes: In the past, not currently using (Dates \_\_\_\_\_)
  - No
- Do you and/or any other listed operator intend to use any vehicle(s) listed on this policy in a Rideshare program in the future?
  - Yes (Intended Start Date \_\_\_\_\_)
  - No
- If Yes to current or past use, please identify:
  - The vehicle: \_\_\_\_\_
  - The Rideshare program(s): \_\_\_\_\_
  - The Driver: \_\_\_\_\_
- The percentage of hours per week that the vehicle will be used in conjunction with a Rideshare program?
- Do you agree to comply with your policy obligation to allow your insurer direct access to your Rideshare records to confirm your work status at any time?

### Questions helpful in Investigation:

- Do you drive for any Rideshare programs? Which one(s)?
- How long have you been doing so?
- What vehicle do you use for Rideshare fares?
- Has the motor vehicle involved in this MVA been used as a Rideshare vehicle?
- Did you have your Rideshare App on at the time of the MVA? Which ones?
- Had you already been notified of a Rideshare request when the MVA happened?
- Were you in the process of acceptance?
  - What did that entail?
  - Where was your phone located?
  - Had you already accepted the Rideshare request when the MVA happened?
- Were you on your way to pick up a Rideshare request when this MVA happened?
- Did you have a Rideshare Rider in the vehicle at the time of the MVA?
  - Where was the Rideshare Rider located?
  - Was the fare in the process of entering/exiting the vehicle?
  - Details!
- When was the last time before the MVA you had any Rideshare App on?
- When was the next time after the MVA you had any Rideshare App on?
- When was the last time you had a Rideshare Rider in your vehicle before the MVA?
- Were there any other private parties in the vehicle?
  - Identify all parties – Rideshare Riders? Friends?